

공개 S/W 기술지원 도로교통안전관리공단

**한국소프트웨어진흥원
공개SW기술지원센터**

<Revision 정보>

일자	VERSION	변경내역	작성자
2007. 7. 16	0.1	초기 작성	이은성

	공개SW 기술지원	
	구분 : 기술지원	단계:
	작성자: 이은성	작성일: 2007.07.16
	검토자:	검토일:
	승인자:	승인일:

1. 대상기업/기관 정보

구분	항목	내용	비고
기업/기관 정보	지역		
	기업/기관 명칭	도로교통안전관리공단	
	부서	전산부	
	직책	계장	
	담당자 이름	조용석	
	전화번호 / 팩스번호	02-2230-6365 / 02-2230-6359	
	E-Mail	horizon@rtsa.or.kr	

2. 대상기업/기관 지원사항

구분	항목	내용	비고
기업/기관 지원사항	접수내용	서버디스크 Fail난거 같다는 연락받음	
	지원내역	1. RAID구성확인 <pre>[root@localhost ~]# cat /proc/scsi/scsi Attached devices: Host: scsi0 Channel: 00 Id: 03 Lun: 00 Vendor: IBM Model: IC35L146UCDY10-0 Rev: S27Q Type: Direct-Access ANSI SCSI revision: 03 [root@localhost ~]#</pre> 2. Error 로그 파악 <pre>[root@localhost ~]# cat /var/log/messages Jul 22 04:04:52 localhost syslogd 1.4.1: restart. Jul 22 04:04:52 localhost kernel: EDAC k8 MC0: general bus error: participating processor(local node origin), time-out(no timeout) memory transaction type(generic read), mem or i/o(mem access), cache level(generic) Jul 22 04:04:52 localhost kernel: EDAC MC0: CE page 0x35e6c, offset 0x1a8, grain 8, syndrome 0x67, row 2, channel 1, label "": k8_edac Jul 22 04:04:52 localhost kernel: EDAC k8 MC0: extended error code: ECC error Jul 22 04:04:53 localhost kernel: EDAC k8 MC0: general bus error: participating processor(local node response), time-out(no timeout)</pre>	

기업/기관 지원사항	지원내역	<pre>memory transaction type(generic write), mem or i/o(mem access), cache level(generic) Jul 22 04:04:53 localhost kernel: EDAC MC0: CE page 0x2cf66, offset 0x28, grain 8, syndrome 0x67, row 2, channel 1, label "": k8_edac Jul 22 04:04:53 localhost kernel: EDAC k8 MC0: extended error code: ECC error Jul 22 04:04:54 localhost kernel: EDAC k8 MC0: general bus error: participating processor(local node response), time-out(no timeout) memory transaction type(generic write), mem or i/o(mem access), cache level(generic) Jul 22 04:04:54 localhost kernel: EDAC MC0: CE page 0x2cf66, offset 0x28, grain 8, syndrome 0x67, row 2, channel 1, label "": k8_edac Jul 22 04:04:54 localhost kernel: EDAC k8 MC0: extended error code: ECC error Jul 22 04:04:55 localhost kernel: EDAC k8 MC0: general bus error: participating processor(local node response), time-out(no timeout) memory transaction type(generic write), mem or i/o(mem access), cache level(generic) Jul 22 04:04:55 localhost kernel: EDAC MC0: CE page 0x2cf66, offset 0x28, grain 8, syndrome 0x67, row 2, channel 1, label "": k8_edac Jul 22 04:04:55 localhost kernel: EDAC k8 MC0: extended error code: ECC error Jul 22 04:04:56 localhost kernel: EDAC k8 MC0: general bus error: participating processor(local node response), time-out(no timeout) memory transaction type(generic write), mem or i/o(mem access), cache level(generic) Jul 22 04:04:56 localhost kernel: EDAC MC0: CE page 0x2cf66, offset 0x28, grain 8, syndrome 0x67, row 2, channel 1, label "": k8_edac Jul 22 04:04:56 localhost kernel: EDAC k8 MC0: extended error code: ECC error ===== 이 하 생 략 =====</pre> 3. 디스크 Fail확인, 새 디스크로 교체 4. Rebuild(자동으로 실행) 5. 웹서버 및 OS 문제없음 확인	
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