

# **Artificial Intelligence & Government**

Nov. 2017

**Prof. Kim, Jong Bae(Ph.D.)**

# Professor



**Name:** Kim Jong Bae

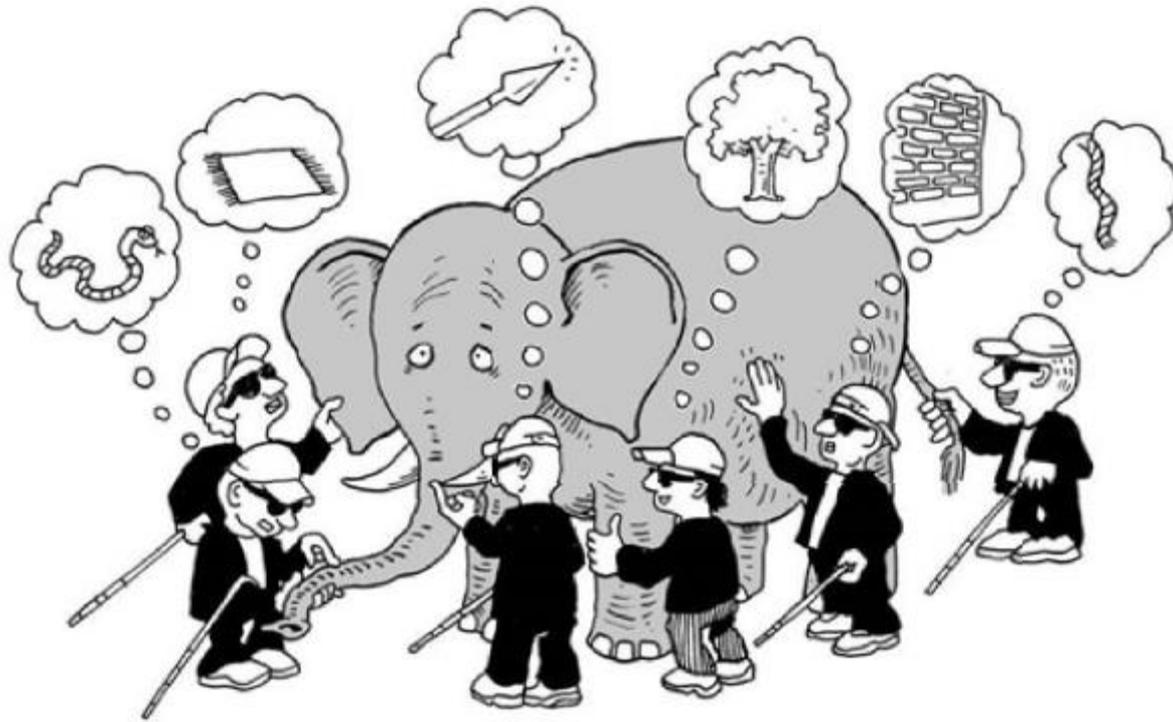
**Department:** Graduate School of Software,  
Soongsil University

**E-mail:** [kjb123@ssu.ac.kr](mailto:kjb123@ssu.ac.kr)

## <Books>

- Open Source 2.0(2010)
- Open Source Software: A Survey from 10,000 Feet(2013, Translation Book)
- The Definitive ANTLR4 Reference(2014, Translation Book)
- Agile Technologies in Open Source Development(2015, Translation Book)
- Software Development: An Open Source Approach(2016, Translation Book)
- An Introduction to R for Spatial Analysis & Mapping(2016, Translation Book)
- The Business Model for Open Source Software(2017)

# What is the Artificial Intelligence?



"The Blind Men and the Elephant?"

# Variety of Definitions of AI



- “A field that focuses on developing techniques to **enable computer systems to perform activities that are considered intelligent** (in humans and other animals).” [Dyer]
- “The science and engineering of **making intelligent machines**, especially intelligent computer programs. It is related to the similar task of using computers to understand human intelligence, but AI does not have to confine itself to methods that are biologically observable.” [McCarthy]
- “The design and study of **computer programs that behave intelligently.**” [Dean, Allen, & Aloimonos]
- “AI, broadly defined, is concerned with **intelligent behavior in artifacts**. Intelligent behavior, in turn, involves perception, reasoning, learning, communicating, and acting in complex environments.” [Nilsson]
- “**The study of [rational] agents that exist in an environment and perceive and act.**” [Russell & Norvig]
- ...

# Definition of Artificial Intelligence(Classification)

## Strong AI or AGI(Artificial General Intelligence)

## Weak AI

		Thinking Humanly		Thinking Rationally			
<b>Thought</b>	<b>Definition</b>	“[The automation of] activities that we associate with human thinking...” Bellman, 1978	Systems that think like humans	Systems that think logically	“The study of mental faculties through the use of computational models” Charniak & McDermott, 1985		
	<b>Approach</b>	Cognitive Modeling		Laws of Thought			
	<b>Required Ability</b>	Cognitive Science		Logic			
		Acting Humanly		Acting Rationally			
<b>Behavior</b>	<b>Definition</b>	“The art of creating machines that perform functions that require intelligence when performed by people.” Kurzweil, 1990	Systems that behave like humans	Systems that act logically	“The branch of computer science that is concerned with the automation of intelligent behavior.” Luger, 2002		
	<b>Approach</b>	Turing Test		Rational Agent			
	<b>Required Ability</b>	Natural Language Processing, Knowledge Representation, Automated Reasoning, Machine Learning, Computer Vision, Robotics		Learning			

**Ideal**

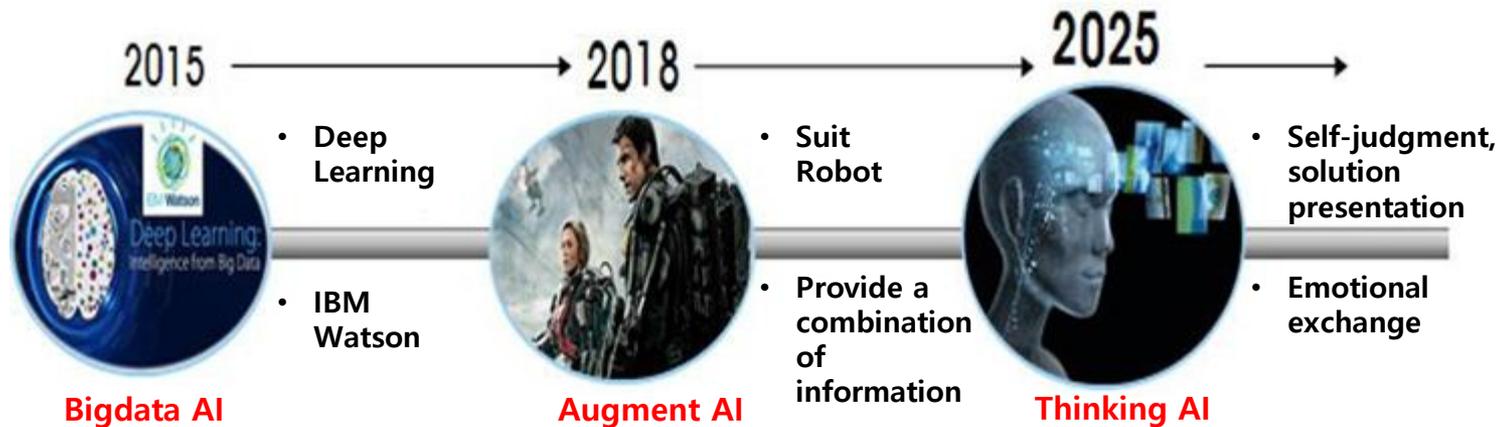
**Rational**

# Classification of Artificial Intelligence Technology

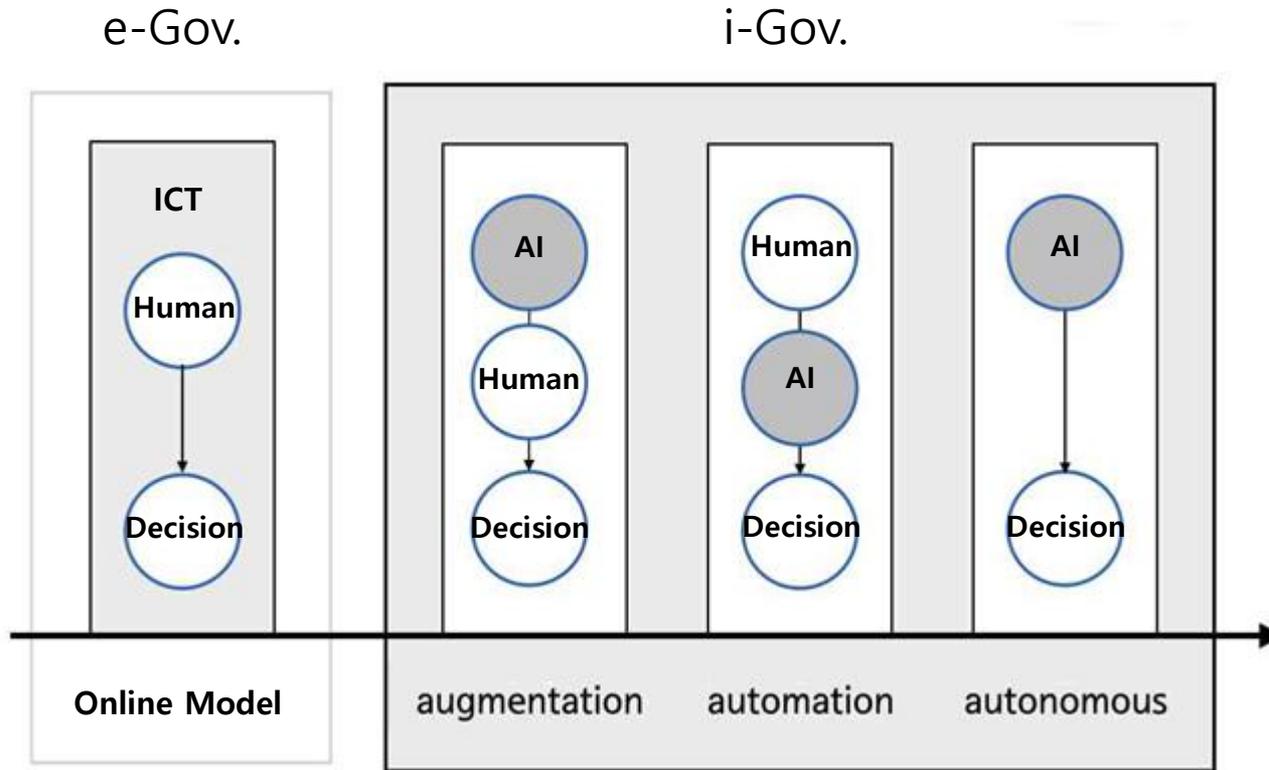
Division	Russell&Norvig(1995)	NIA(2010)	Tractica(2015)	Venturescanner(2015)	BCC(2016)	MSIP(2016)	Remarks
Criteria	Human Behavior /Thought	Technology of Interest	Application of Companies	Classification of AI Companies	Types of Smart Devices	Strategy of Development	-
cognitive computing			⊙	⊙		⊙	
machine learning	⊙		⊙	⊙		⊙	Learning intelligence
deep learning			⊙			⊙	Learning intelligence
Application Interface Prediction			⊙				
Natural Language Processing	⊙	⊙	⊙	⊙		⊙	Language intelligence
Image Recognition	⊙(agent)		⊙	⊙		⊙	Visual Intelligence
Speech Recognition			⊙	⊙(Language translation)		⊙	Language intelligence
Pattern(Gesture) Recognition	⊙	⊙(Pattern recognition)		⊙(Gesture recognition)		⊙	Visual Intelligence
- Automatic control		⊙					
Computer Vision		⊙		⊙		⊙	Visual Intelligence
virtual reality		⊙			⊙		
Quantum computing		⊙			⊙(Neural computing)	⊙(High Performance Computing)	
Automatic (knowledge) reasoning		⊙		⊙(Recommendation engine)	⊙(Expert System)	⊙(Story compression / creation)	Emotional intelligence
- Cybernetics		⊙					
- Data mining		⊙					Language intelligence
- Intelligent engine		⊙					
Smart robot		⊙(Robotics)		⊙	⊙		
- Semantic Web		⊙					
Virtual assistant				⊙	⊙		
- Embedded SW					⊙		
unstructured DBMS						⊙	
supercomputer						⊙	
Neuromorphic chip						⊙	
sensor						⊙	
neural engineering						⊙	

# Evolution of Artificial Intelligence

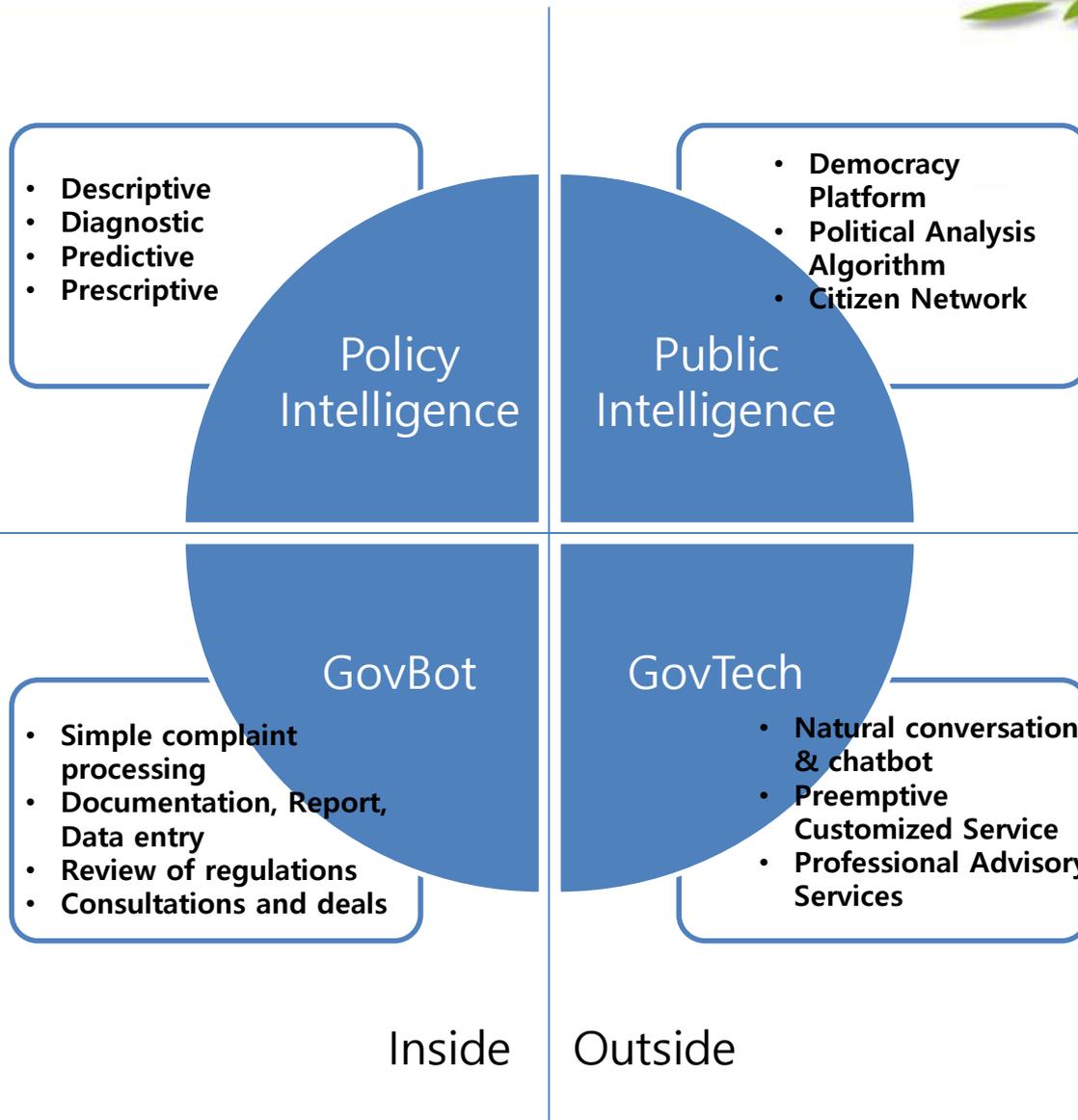
AI Technology	Contents
AGI(Artificial General Intelligence)	<ul style="list-style-type: none"> <li>Beyond special-purpose artificial intelligence for various applications (IBM Watson, DeepMind, AlphaGo)</li> </ul>
Human-like AI	<ul style="list-style-type: none"> <li>Learning through few cases (such as medical students studying at the surgery site only)</li> </ul>
Multi-modality Machine Learning	<ul style="list-style-type: none"> <li>Extract knowledge from various types of data such as text, space, and graphs</li> </ul>
Active Learning Algorithm	<ul style="list-style-type: none"> <li>AI finds and generates necessary data by itself</li> </ul>
High-performance Language Processing	<ul style="list-style-type: none"> <li>Understanding human language in various situations(noise, inaccurate pronunciation, etc.), contextual, emotional reasoning</li> </ul>



# Government of the Artificial Intelligence Age



# Structure of Intelligent Government



# Application Examples of A.I.(Korea, Government)

## Traffic Congestion Demand Prediction using AI Image Analysis(Busan)

교통정보  
 교차로명: 선영역 교차로(4차)  
 CCTV번호: CCTV001  
 교통정보: 19 60 33 0  
 교차로명(주소): 112  
 교차로명(주소): 0.01 0.03 0.02 0.00  
 시스템: A  
 교통정보: 소동영역  
 교통정보: No  
 교통정보: 2  
 교통정보: No  
 시스템: HD-IP-2.0  
 교통정보: 129.132356, 35.1692762  
 교통정보: On(정상)  
 교통정보: 2016.07.13 15:13:10

## Prediction of Traffic Demand through Deep Learning(Korea Railroad Research Institute)

Output node: 각 (노선-정류장), (노선-정류장) 간의 승하차 수요수준(등급)



(동작미 상도역 - (동작미, 이화약국)  
 (동작미 상도역 - (동작미 중앙대학교 후문)  
 (동작미, 상도역) - (동작미, 중앙대학교 후문)  
 ...

	동작미, 이화약국	동작미, 중앙대학교 후문	동작미, 중앙대학교 후문	...
동작미, 상도역	24.2	461.6	150.8	...
...	...	...	...	...

Output node

Input nodes: 각 (노선-정류장), (노선-정류장) 간의 특성변수 (152개)

- 노선 관련 변수  
배차빈도
- 정류장 관련 변수  
환승 가능 노선 수, 환승 가능 배차빈도  
정류장 주변 연상면적 (반경 250m 이내)
- 노선-정류장 간 관련 변수  
정류장 간 통행거리  
정류장 간 타노선과의 경쟁도

## Large-scale Waste Disposal Service using Image Recognition(Eunpyeong-gu, Seoul)



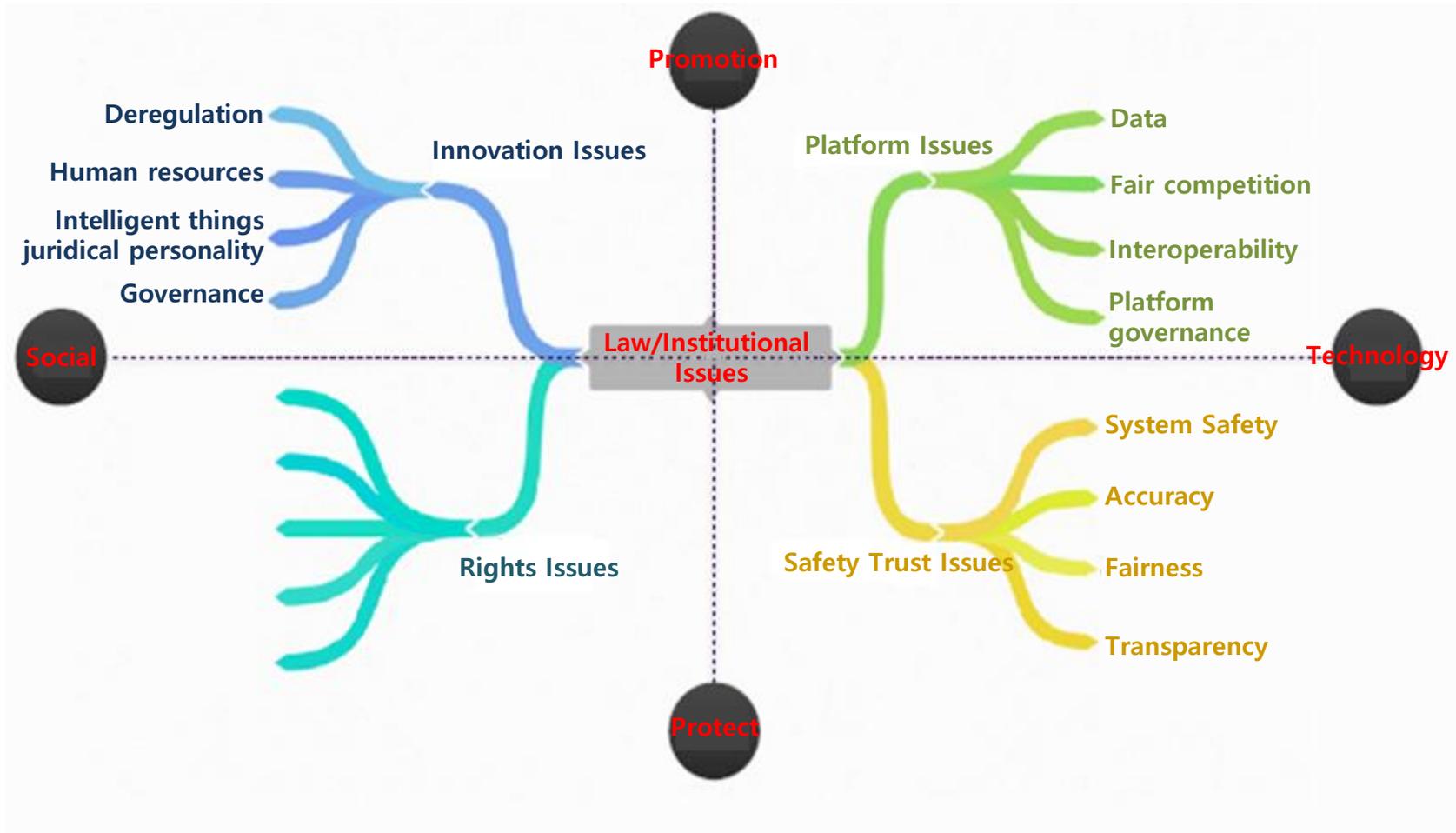
## Intelligent Counseling System, ChatBot(Daegu)

시범서비스 앞둔 '두붓'과 기자가 상담해보니  
 여권 발급 얼마나 걸리나요  
 여권 신청일 포함 4월째 찾을 수 있습니다 (휴일 미포함) [두붓]  
 운전면허증 사진도 괜찮아요  
 여권사진 규정에 맞으면 사용 가능합니다 [두붓]  
 계명을 한 경우 어떻게 하나요  
 주민등록증을 경신 발급 받아 주민등록증을 제시하여 새로운 여권발급 신청을 할 수 있습니다. [두붓]  
 비행기 탑승 얼마 전에 공항 가야 하나요  
 가로 3.5cm, 세로 4.5cm입니다 ※현재 일반 적중률 70%, 정확한 대답하기도. [두붓]

숫자로 보는 두붓 (2월 1일 현재)  
 학습한 여권 민원 Q&A: 951개  
 286명  
 5000만원  
 70%  
 24시간 365일  
 답변 가능 시간  
 두붓 작동 가능 시간

자료: 대구시 e-Gov센터

# Law/Institutional Issues of Intelligence Society



# eGovFrame and Open Source Software

## Basic IT Project Management Process(Public Sector)

Budgeting -> Planning -> Contract -> Project -> Operation -> Evaluation

기획	계획수립	사업자 선정 계약	사업수행	검사·운영	성과평가
① 정보화 기획 ② 정보화 예산확보 정보화 성과평가 계획 수립	③ ① ② 사업계획서(안)작성 기술적용계획수립 사업계획서(안) 검토 기술평가 시행 보안성 검토 사전협의 정보화사업 사전협의 사업계획서 확장 사업계획서 확정	제안요청서 작성 제안안내서 작성 입찰공고 제안요청 설명회 개최(필요시) 예정가격작성 (필요시) 입찰마감 사업자선정 및 계약체결 ④ ① ② 제안서 평가 협상 및 낙찰자 결정 제안서 보상 계약서류 준비 및 계약체결	착수계 접수·검토 인력/진도/품질관리 인력/진도/품질관리 변경관리 과업변경 예산관리 선금지급 기성대가 지급 보안관리 계약단계 보안 수행단계 보안 종료단계 보안 보안적합성 검증 및 정보보호시스템 도입 ⑤ 개인정보보호 하도급 관리 하도급 관리	완료검사 인수 및 하자보수 산출물 인수 ⑥ 하자보수 내용확정 사업종료 지체상금 산정 및 정산(필요시) 잔금대가 지급 운영 및 유지보수 운영 및 유지보수 ⑦	재정자율평가 성과관리 ⑧ 1차 성과평가 2차 성과평가 정보자원 처리 방안 결정

## Acts ...

<b>Law</b>  • Personal Information Protection Act and 32 others	<b>Instruction</b>  • Information security guideline 6 other
<b>Contract Specifications</b>  • 10 contracts for cooperative contract operation	<b>Notice</b>  • National Informatization Basic Guidelines and 18 others
<b>Commentary and Manual</b>  • SW business price calculation guide and 23 others	

## Issues

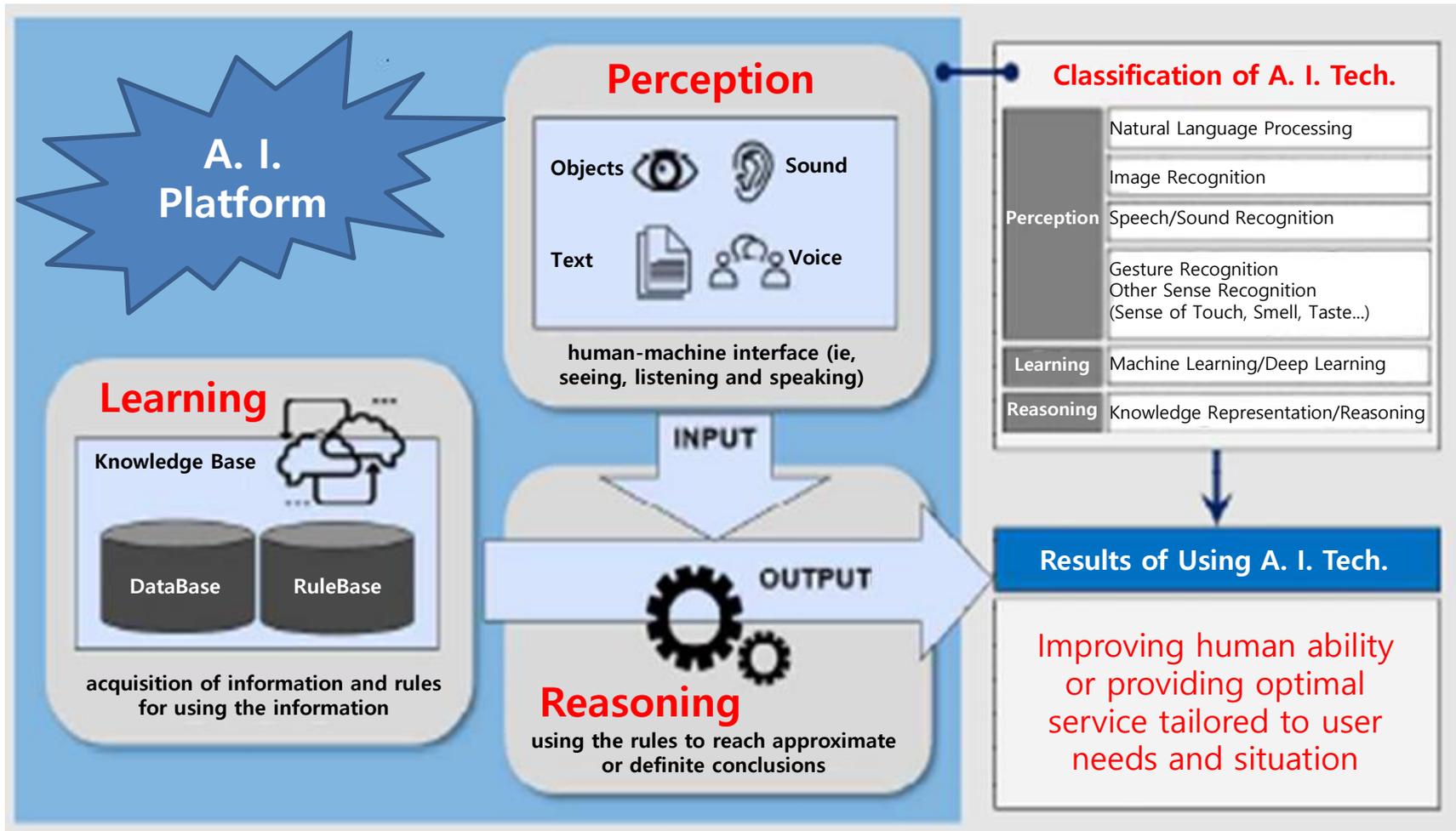
- ① Favorable cost-oriented preference
- ② COSMIC-FFP requires a business accounting standard model.
- ③ -Click here for information on the quality of one piece of data and artificial intelligence.
- ③-2 Restrictions on support for large companies
- ④-1 Need to use the artificial intelligence technology to evaluate the goodwill and to operate the pool
- ④-2 Research on technology field based on artificial intelligence
- ⑤ Items necessary for utilizing data such as personal information protection problems
- ⑥ ⑦ earthquake and operation / maintenance and improvement plan
- ⑧ Operational performance measurement index (work structure diagram)

# Why Did Google Open Artificial Intelligence Platform?

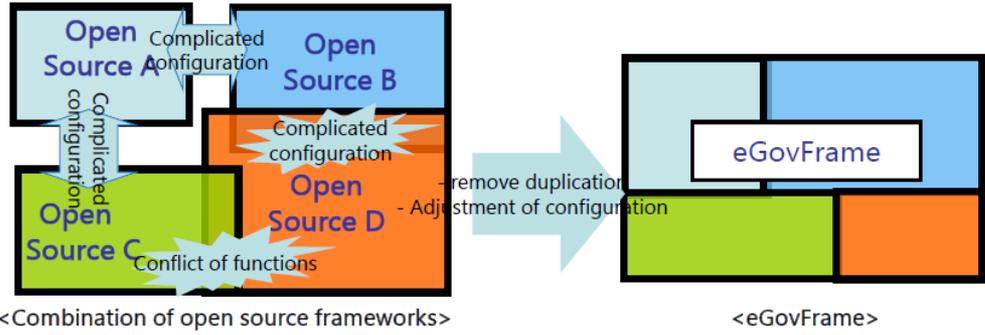
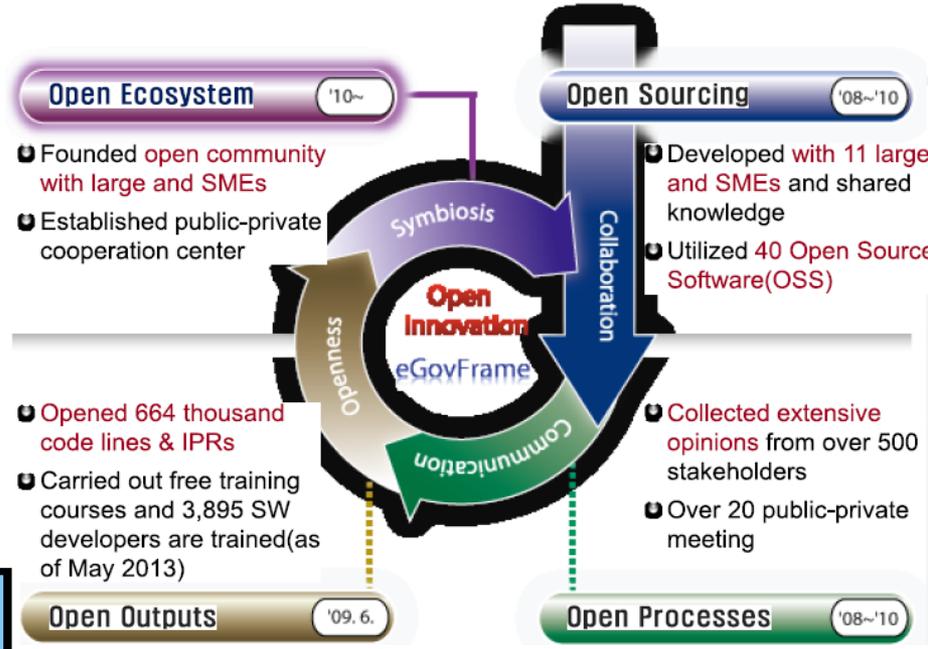
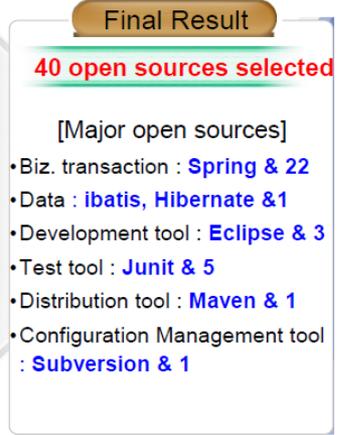
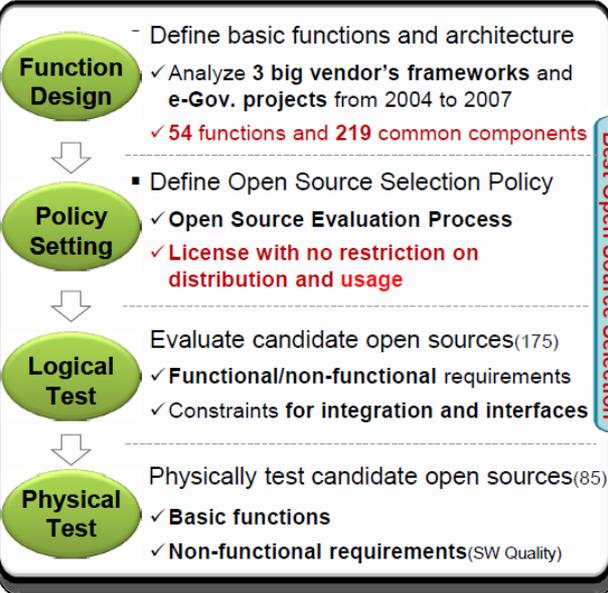
Enterprise	When	Technology
eBay	2015.02	Pulsar(Realtime Analytics Platform)
LinkedIn	2015.06	Pinot(Realtime Analytics Platform)
Aribnb	2015.06	Aerosolve(Machine Learning SW)
Microsoft	2015.11	DMLT(Distributed Machine Learning Toolkit)
	2016.01	R Open(Statistical Analysis & Data Science)
	2016.03	Bot Framework(ChatBot SW Framework)
Google	2015.11	TensorFlow(AI Engine)
	2016.05	SyntaxNet(Natural Language Learning Neural Network Framework)
	2016.12	Embedding Projector(Interactive Visualisation Tool)
Samsung	2015.11	Veles(Deep Learning Platform)
Netflix	2015.11	Spinnaker(Multi-Cloud Platform)
	2016.12	Conductor(Micro Service Orchestrator)
Baidu	2016.01	Warp-CTC(Connectionist Temporal Classification, Speech Recognition SW)
Amazon	2016.06	DSSTNE(Deep Scalable Sparse Tensor Network Engine, Deep Learning Framework)
Kickstarter	2016.12	Android, IOS App

# Three Major Technologies of Artificial Intelligence

## - "Learning, Reasoning, Perception"



# Lessons from the e-Government Standard Framework



OSS<sup>1)</sup> : Open Source Software



**Q & A**



**THANK YOU!**